



SCHOOL FOOD SERVICE FAQ

Q: How can I see my child's food service account balance?

A: Your students' Food Service Account balance is located on Skyward Family Access under the Food Service tab and choosing Purchases and Payments from the menu.


Q: How can I add money to my child's account?

A: There are a number of ways you can choose to deposit money into your child's account.

- Money can be deposited directly to your child's school office.
- At Parkview Jr/Sr High, students may deposit money directly through the lunch line. ***(No change will be provided, all monies will be deposited into the food service account)***
- Deposits can be made online through Skyward Family Access > Food Service > Parkview RevTrak Fee Payment. There is a fee per transaction. ***(RevTrak enrollment required.)***

Q: How can I restrict a la carte purchases for my child?

A: Contact the Food Service Director, Cari Venzke cvenzke@email.parkview.k12.wi.us or 608-879-2994 Ext. 6123

Q: Where can I find the menu and allergen or nutrition information 

A: The menu can be found on the Parkview District Website under the [menu](#) tab.

Hovering over a menu item will provide you with nutrition and allergen information of the 7 major allergens; eggs, fish, milk, nuts, shellfish, soy and wheat.

Q: My child has a food allergy; how can we ensure they will receive the correct diet?

A: Parkview Food Service will provide for allergies and other medical conditions when a Licensed Medical Practitioner's Statement for Children with Disabilities is completed by a licensed medical practitioner. More information, including the form, can be found [here](#) on the Parkview District food service web page.

Q: My child says they are still hungry after lunch; Can my child get larger portions?

A: Parkview School District participates in the National School Breakfast and National School Lunch Programs. We are required to follow the breakfast and lunch meal pattern set by the USDA.

[Breakfast Meal Pattern](#)

[Lunch Meal Pattern](#)

[Preschool Meal Pattern](#)

If your child is still hungry, please encourage them to take and eat all five meal components. Meat, Vegetables, Fruit, Grain and Milk. Seconds on entrees may be offered for purchase if available and your child has money in their food service account.

Q: My family's financial situation has changed. Can we apply for free or reduced meals mid-year or are we only able to apply upon registration?

A: Families are encouraged to apply for free and reduced meals upon registration but may apply any time of year. An approved free and reduced meals application remains in effect for the entire school year and 30 school days into the next school year.

(Free and reduced meal status may also qualify your child and family for additional programs.)

Q: My family is leaving the district; how can we receive reimbursement of the money in our child(ren) food service account.

A: Please contact Tracy Case, Business Manager at tcase@email.parkview.k12.wi.us or 608-879-2717 Ext. 6113. Remaining money may be refunded, transferred to another student by written request or donated to the Food Service Angel Fund to assist families in need.